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To: Becky Craig
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From: Sarah R. Cannon, Research Analyst,
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Final
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RE: FFY'10 2nd QUARTER RESULTS FOR THE RANDOM MOMENT TIME STUDY

The Random Moment Time Study is a federally approved study used to accurately determine proportions of service worker time spent providing certain services to particular groups of clients. During the 2nd quarter of Federal Fiscal Year 2010 (January 1 – March 31, 2010), 2760 telephone calls were conducted to county social service workers. Of these calls, 1,652 were recording work related to the needs of an individual client.

The Random Moment Time Study data has been tabulated for substitute care activity for the 2nd quarter of Federal Fiscal Year 2010 (January 1 – March 31, 2010). Results of telephone interviews yield the following breakout of Foster Care activity (% results based on 1,652 client-related calls):

Foster Care Activity

		Statewide RMTS Results (Control and Experimental Guardianship Group calls have been excluded)					
		<i>Exempt Group</i>		<i>Unassigned Group</i>		<i>Total</i>	
		<i># of interviews</i>	<i>% of individual clients</i>	<i># of interviews</i>	<i>% of individual clients</i>	<i>Total # of interviews</i>	<i>Total % of individual clients</i>
1. Eligibility Determination							
01	Eligibility Determination	0	0.00%	0	0.00%	0	0.00%
	Total Eligibility Determination	0	0.00%	0	0.00%	0	0.00%
2. Foster Care Activities							
02	Rate Setting	0	0.00%	3	0.18%	3	0.18%
03	Placement of Children	0	0.00%	35	2.12%	35	2.12%
08	Preparation for & Participation in Judicial Determination	0	0.00%	85	5.15%	85	5.15%
09	Resource Development	0	0.00%	34	2.06%	34	2.06%
10	Recruitment	0	0.00%	0	0.00%	0	0.00%
21	Transportation for FC Administration	0	0.00%	18	1.09%	18	1.09%
41	Dev. Of Case Plan ~ Child-Medical	0	0.00%	1	0.06%	1	0.06%

		Statewide RMTS Results (Control and Experimental Guardianship Group calls have been excluded)					
		Exempt Group		Unassigned Group		Total	
		# of interviews	% of individual clients	# of interviews	% of individual clients	Total # of interviews	Total % of individual clients
42	Dev. Case Plan ~ Child-Non-Medical	0	0.00%	13	0.79%	13	0.79%
43	Dev. Of Case Plan ~ Family Mbr-Medicaid eligible	0	0.00%	0	0.00%	0	0.00%
44	Dev. Of Case Plan (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%
51	Case Review ~ Child-Medical	0	0.00%	0	0.00%	0	0.00%
52	Case Review ~ Child-Non-Medical	0	0.00%	55	3.33%	55	3.33%
53	Case Review ~ Family Mbr-Medicaid eligible	0	0.00%	0	0.00%	0	0.00%
54	Case Review (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%
61	Case Management ~ Child-Medical	0	0.00%	9	0.54%	9	0.54%
62	Case Management~ Child-Non-Medical (7 subsidized guardianship calls)	0	0.00%	306	18.52%	306	18.52%
63	Case Management ~ Family Mbr-Medicaid eligible	0	0.00%	0	0.00%	0	0.00%
64	Case Management (Family Mbr-Medicaid ineligible) - (1 subsidized guardianship call)	0	0.00%	10	0.61%	10	0.61%
71	Referral for Services ~ Child-Medical	0	0.00%	2	0.12%	2	0.12%
72	Referral for Services ~ Child-Non-Medical	0	0.00%	2	0.12%	2	0.12%
73	Referral for Services ~ Family Mbr-Medicaid eligible	0	0.00%	0	0.00%	0	0.00%
74	Referral for Services (Family Mbr-Medicaid ineligible)	0	0.00%	1	0.06%	1	0.06%
Total Claimable Foster Care Activities		0	0.00%	574	34.75%	574	34.75%

In FFY10, 2nd Quarter results of telephone interviews yield the following breakout of Preventing Foster Care Activity or Relative Placement (% results based on 1,652 client-related calls):

Pre-Placement Activity		# of interviews	% of individual clients
13	Prevention Case Plan Exists	155	9.38%
14	Eligibility Determination Exists	0	0.00%
15	Court Proceedings Started	41	2.48%
Total Pre-Placement Activity		196	11.86%
Total Claimable (Non-Guardianship calls only) Calls for Quarter (Foster Care + Pre-Placement)		770	46.61%
** Total Guardianship Calls		8	0.48%
Total Claimable Calls for Quarter (guardianship + non-guardianship calls)		778	47.09%

	# of interviews	% of individual clients
<i>Non-Claimable Child-Related Calls</i>		
11 Not at Risk of Placement	280	16.95%
12 Positive Risk Assessment Completed	5	0.30%
16 Kinship Placement as FC Prevention (no MA)	15	0.91%
17 Kinship Placement – MA	0	0.00%
81 Child Abuse/ Neglect Investigation	181	10.96%
82 Direct Social Services	25	1.51%
83 Juvenile Correctional Placements	24	1.45%
<i>Total Non-Claimable Child-Related Calls</i>	530	32.08%

<i>Total Child-Related Calls for Quarter</i>	1,308	79.18%
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(% results based on 2,760 total RMTS calls):

Client-Related Calls	1,652	59.86%
Non-Client-Related Calls	1,108	40.14%
<i>Total Number of Calls for Quarter</i>	2,760	100.00%
 Total Child-Related Calls	 1,308	 79.18%
Total Adult-Related Calls	344	20.82%
<i>Total Client-Related Calls</i>	1,652	100.00%

The following is a breakdown of the remaining **1,108** calls for the quarter (% results based on a total of 2760 calls):

<i>Non-Client-Related Calls</i>		
01 - Out-of Sample Calls	113	4.09%
02 – Vacation	145	5.25%
03 - Sick Leave	96	3.37%
04 - Compensatory Time	262	9.49%
05 – Leave	57	2.07%
06 - Personal Time (Breaks, Bathroom, etc.)	112	4.06%
07 - Staff Development	80	2.90%
09 - General Administrative Activities	258	8.26%
11 - Other Activity (Not Client-Related)	8	0.29%
23 - General Service Activity/ Resource Development	10	0.36%
<i>Total - Non-Client-Related Calls</i>	1,108	40.14%

The number of client-related calls has been relatively stable, however, the overall claiming trend for the Social Service Random Moment Time Study has been increasing or remaining fairly stable for the last 7 Federal Fiscal quarters (FFY08 -4th quarter thru the current FFY10 – 2nd quarter), after declining for 2 quarters (FFY08-2nd quarter and FFY08-3rd quarter); due to changes in Federal candidacy rules. More activity is spent on child-related cases; more specifically, claimable child-related cases.

	FFY07 – 4 th Qtr	FFY08 – 1 st Qtr	FFY08 – 2 nd Qtr	FFY08 – 3 rd Qtr	FFY08 – 4 th Qtr	FFY09 – 1 st Qtr	FFY09 – 2 nd Qtr	FFY09 – 3 rd Qtr	FFY09 – 4 th Qtr	FFY10 – 1 st Qtr	FFY10 – 2 nd Qtr
1. Eligibility Determination	0.13%	0.00%	0.06%	0.07%	0.06%	0.00%	0.06%	0.06%	0.00%	0.06%	0.00%
2. Foster Care Activity	27.74%	27.44%	28.36%	27.73%	28.62%	28.93%	33.64%	33.67%	34.42%	33.25%	34.75%
3. CPA	0.19%	0.07%	0.06%	0.07%	0.06%	n/a	n/a	n/a	n/a	n/a	n/a
4. Pre-Placement Activity	14.86%	14.21%	9.43%	9.78%	12.02%	13.67%	11.98%	9.60%	12.95%	11.70%	11.86%
Total Claimable Calls (excluding subsidized guardianship calls)	42.92%	41.72%	37.92%	37.64%	40.78%	42.60%	45.68%	43.33%	47.37%	44.95%	46.61%
Total Claimable Calls (including subsidized guardianship calls)	43.24%	42.24%	38.43%	38.24%	41.08%	42.80%	45.99%	43.99%	47.75%	45.33%	47.09%

Note:

1. Effective with FFY08 – 2nd quarter, additional questions regarding candidacy were added to the SS Random Moment Time Study (consequences for violation of juvenile delinquency orders and court activity within last 6 months). Effective FFY09 – 2nd quarter, Child Placing Agency workers were added to the SS Random Moment Time Study.
2. Effective with FFY10 – 2nd quarter, Milwaukee County JJ, Aging and Disability Units were removed from the SS RMTS.

Due to the Federal changes in regards to candidacy, there was a significant (4.78%) drop between the FFY08 1st quarter and the FFY08 2nd quarter for the Prevention of Foster Care Activity Codes (14.21% to 9.43%). However, due to the declining economic conditions, there has since been an increase in both Foster Care and Prevention of Foster Care Activity Codes.

One of the primary reasons for the return to previous IV-E claim rates is the global recession. The increase in the unemployment rates continues to add significant amounts of stress on the parents in Wisconsin, resulting in a 3.52% increase in child abuse/ neglect investigations from the beginning of the recession, 7.44% in FFY08-3rd quarter vs. 10.96% in FFY10- 2nd Quarter. Based on information taken from the United States Department of Labor, www.bls.gov, Wisconsin has seen a 3.5% increase in unemployment rates since October, 2008, the beginning of the 2009 Federal Fiscal year. Unemployment rates were at its highest (8.9% for both June and July, 2009) and have slightly fallen to 8.8%, March, 2010; which is 3.5% increase from October, 2008 rates.

Year	Period	labor force	employment	unemployment	unemployment rate
2008	Oct	3079291(B)	2915252(B)	164039(B)	5.3(B)
2008	Nov	3085120(B)	2906525(B)	178595(B)	5.8(B)
2008	Dec	3093131(B)	2895446(B)	197685(B)	6.4(B)
2009	Jan	3101838(B)	2882997(B)	218841(B)	7.1(B)
2009	Feb	3109716(B)	2870292(B)	239424(B)	7.7(B)
2009	Mar	3114597(B)	2858091(B)	256506(B)	8.2(B)
2009	Apr	3115045(B)	2846659(B)	268386(B)	8.6(B)
2009	May	3110490(B)	2835182(B)	275308(B)	8.9(B)
2009	Jun	3100872(B)	2823539(B)	277333(B)	8.9(B)
2009	Jul	3087603(B)	2812003(B)	275600(B)	8.9(B)
2009	Aug	3073024(B)	2801169(B)	271855(B)	8.8(B)
2009	Sep	3058942(B)	2791177(B)	267765(B)	8.8(B)

2009	Oct	3046225(B)	2782208(B)	264017(B)	8.7(B)
2009	Nov	3035017(B)	2774405(B)	260612(B)	8.6(B)
2009	Dec	3026400(B)	2768244(B)	258156(B)	8.5(B)
2010	Jan	3030254	2767598	262656	8.7
2010	Feb	3039902	2774849	265053	8.7
2010	Mar	3046624(P)	2778094(P)	268530(P)	8.8(P)
<i>P = Preliminary</i>					

Claimable Foster Care Activities

Foster Care activities increased from the previous quarter, increasing 1.50% from 33.25% (FFY10-1st quarter) to 34.75% (FFY10 – 2nd quarter). Statewide, all Foster Care Codes increased, excluding Code “01”, Eligibility Determination, Code “09”, Resource Development, Code “62”, Case Management (Child), and Code “64”, Case Management (Family Member) that all modestly decreased.

There was no one code in particular that had a significant increase. However, the greatest increases in Foster Care Activities were in Codes “08”, Preparation for & Participation in Judicial Determination; which increased Statewide 0.80% from 4.35% (FFY10 – 1st quarter) to 5.15% (FFY10 – 2nd quarter); and in Code “52”, Case Review; which increased 0.58% from 2.75% to 3.33%.

However, when you look at the break-down for both the Bureau of Milwaukee Child Welfare and Child-Placing Agencies, you will notice significant increases in claimable foster-care activities.

Bureau of Milwaukee Child Welfare

For BMCW, there was an 8.58% increase in claimable foster care activities; which increased significantly from 52.16% (FFY10 – 1st quarter) to 60.73% (FFY10 – 2nd quarter). The most significant increases were in Code “21” – Transportation for Foster Care Administration; Code “52” – Case Review; and Code “62” – Case Management Activities. The transportation for foster care administration Code “21” increased 2.36% from 0.78% to 3.14%. Case Review, Code “52” increased 1.84% from 5.49% to 7.33%. The most significant increase however, was a 3.31% increase in Case Management Activities, Code “62”; which increased from 28.63% to 31.94%.

Child Placing Agencies

For Child-Placing Agency calls, there was a 2.64% overall increase in claimable activity for the FFY10 - 2nd quarter. There was a significant increase in Codes “42” – Development of Case Plan; Code “61” – Case Management (Child Medical) and Code “62” – Case Management (Child Non-Medical).

The Development of Case Plan, Code “42”, increased 3.49% from 0.97% to 4.46%. There was also a 2.68% increase in Code “61”, Case Management (Child Medical); which increased from 0.00% to 2.68%. And the largest and most significant increase in foster care activity for Child Placing Agency workers was Code “62” – Case Management (Child Non-Medical); which increased 6.50% from 52.43% to 58.93%.

Claimable Pre-Placement Activities

Prevention of Foster Care Activities essentially remained unchanged. Statewide Pre-Placement Activities increased 0.16% from 11.70% (FFY10- 1st quarter) to 11.86% (FFY10 – 2nd quarter). The prevention of foster care activity also remained relatively unchanged at the BMCW level; which increased 0.30% from 29.02% to 29.32%. However, these activities decreased at the Child Placing level; which decreased 1.05% from 1.94% to 0.89%

Statewide, there was a 0.37% increase in Code “13” – Prevention Case Plan Exists; which was comprised of 43% Child Protective Services (CPS) cases and 57% Delinquency and Juvenile in Need of Protective Services (JIPS) cases. Additionally, there was a 0.20% decrease in Code “15”- Court Proceedings Started; which was comprised of 32% CPS cases and 68% Delinquency and JIPS cases. These are cases which involve children who are still in the parental home. However, court proceedings have been initiated to put in place a case plan to prevent the removal of the child from the parental home.

Non-Claimable Child-Related Calls

Non-claimable child-related calls remained virtually unchanged, only decreasing 0.65% from the previous quarter, decreasing from 32.74% (FFY10 1st quarter) to 32.08% (FFY10 – 2nd quarter). The most notable decrease was in Code “83” – Juvenile Correctional Placements. This activity decreased Statewide by 1.30% over the previous quarter. Child abuse/ neglect investigations remain high at 10.96%. That is a 0.68% drop from the recent highest child abuse/ neglect investigation of 11.64% tabulated for FFY10 – 1st quarter. Prior to the global recession, child abuse/ neglect investigations remained relatively stable at @7% of all client-related calls.

The only notable increase in non-claimable Statewide child-related calls was in Code “11” – Not at Risk of Placement; which involves children who are in the parental home, who are not at risk of placement, do not have a court order in place, have an expired court order (not within the last 6 months), or whom the only possible placement is in a non-claimable setting, such as secure detention, mental health facility, etc. This activity increased 1.35% from 15.60% to 16.95%.

Non-Client Related Calls

The breakdown for non-client-related activities decreased 3.19% from FFY10 – 1st Qtr results, 43.33% of all calls to FFY10- 2nd Qtr results (40.14%). The greater number of non-client related calls can be attributed to a 1.56% decrease in the out-of-sample rate, a 3.01% decrease in Vacation Time and a 0.80% decrease in maternity/medical/ military leave.

BMCW’s over-all non-client-related calls remained pretty consistent with a mere 0.41% decrease from 44.57% to 44.15%. However, BMCW had a very significant decrease in the Out-of-Sample Rate; a 7.97% decrease from an extremely high Out-of-Sample rate of 16.74% last quarter to the current 8.77%. More than half of BMCW’s thrown out calls (43%), are attributed to the worker no longer being with the agency. The other 51% (17 calls) were due to the worker not responding, or responding too late to be considered a valid response.

Child Placing Agencies had a 2.91% increase in non-client-related activity. Most of this can be attributed to increases in Comp Time, Personal time and General Administrative activities. They did have a small decrease in the out-of sample rate, but will need to continue responding in a timelier manner. Their out-of-sample rate dropped 0.43% from 7.26% to 6.83%.

To continue this improvement in the out-of-sample rate, all workers, supervisors and liaison's at the BMCW sites and at the Child Placing Agencies have been sent an email reminding them of the importance of compliance in responding to the time study within 48 hours or two business days to reduce the portion of Out-of Sample calls that they have a control over – the non-response rates.

To determine Subsidized Guardianship and WISACWIS claims, the break-out of the **342** calls to BMCW are as follows (*based on 191 client-related calls*):

Activity Description	Unassigned & Exempt Group		Control Group		Experimental Group		Total	
	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients	Total # of indicated interviews	Total % of activity for individual clients

1. IV-E Eligibility Determination									
01 Eligibility Determination		0	0.00%	0	0.00%	0	0.00%	0	0.00%
		0	0.00%	0	0.00%	0	0.00%	0	0.00%

2. Foster Care Activity									
02	Rate Setting	0	0.00%	0	0.00%	0	0.00%	0	0.00%
03	Placement of Children	4	2.09%	0	0.00%	0	0.00%	4	2.09%
08	Preparation for & Participation in Judicial Determination	20	10.47%	0	0.00%	0	0.00%	20	10.47%
09	Resource Development	1	0.52%	0	0.00%	0	0.00%	1	0.52%
10	Recruitment	0	0.00%	0	0.00%	0	0.00%	0	0.00%
21	Transportation for FC Administration	6	3.14%	0	0.00%	0	0.00%	6	3.14%
41	Dev. Of Case Plan (Child-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
42	Dev. Case Plan (Child-Non-Medical)	2	1.05%	0	0.00%	0	0.00%	2	1.05%
43	Dev. Of Case Plan (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
44	Dev. Of Case Plan (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
51	Case Review (Child-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
52	Case Review (Child-Non-Medical)	14	7.33%	0	0.00%	0	0.00%	14	7.33%
53	Case Review (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
54	Case Review (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
61	Case Management (Child-Medical)	2	1.05%	0	0.00%	0	0.00%	2	1.05%
62	Case Management (Child-Non-Medical)	54	28.27%	3	1.57%	4	2.09%	61	31.94%
63	Case Management (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
64	Case Management (Family Mbr-Medicaid ineligible)	3	1.57%	0	0.00%	1	0.52%	4	2.09%
71	Referral for Services (Child-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
72	Referral for Services (Child-Non-Medical)	1	0.52%	0	0.00%	0	0.00%	1	0.52%
73	Referral for Services (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
74	Referral for Services (Family Mbr-Medicaid ineligible)	1	0.52%	0	0.00%	0	0.00%	1	0.52%
Total Foster Care Activity		108	46.54%	3	1.57%	5	2.62%	116	60.73%

	Unassigned & Exempt Group		Control Group		Experimental Group		Total	
<i>Activity Description</i>	<i># of indicated interviews</i>	<i>% of activity for individual clients</i>	<i># of indicated interviews</i>	<i>% of activity for individual clients</i>	<i># of indicated interviews</i>	<i>% of activity for individual clients</i>	<i>Total # of indicated interviews</i>	<i>Total % of activity for individual clients</i>
<i>Preventing Foster Care Activity</i>								
13 Prevention Case Plan Exists	18	9.42%	0	0.00%	0	0.00%	18	9.42%
14 Eligibility Determination Exists	0	0.00%	0	0.00%	0	0.00%	0	0.00%
15 Court Proceedings Started	1	0.52%	0	0.00%	0	0.00%	1	0.52%
<i>Total Preventing Foster Care Activity</i>	19	9.95%	0	0.00%	0	0.00%	19	9.95%
<i>BMCW – Total Claimable calls for the Qtr (including guardianship calls)</i>	127	66.49%	3	1.57%	5	2.62%	135	70.68%

The following is the break-out of the non-claimable BMCW activity:

<i>BMCW – Non-Claimable Child-Related Calls</i>								
11 Not at Risk of Placement	15	7.85%	0	0.00%	0	0.00%	15	7.85%
12 Positive Risk Assessment Completed	1	0.52%	0	0.00%	0	0.00%	1	0.52%
16 Kinship Placement as FC Prevention (no MA)	2	1.05%	0	0.00%	0	0.00%	2	1.05%
17 Kinship Placement – MA	0	0.00%	0	0.00%	0	0.00%	0	0.00%
81 Child Abuse/ Neglect Investigation (1 in Exempt)	37	19.37%	0	0.00%	0	0.00%	37	19.37%
82 Direct Social Services	1	0.52%	0	0.00%	0	0.00%	1	0.52%
83 Juvenile Correctional Placements	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Total Non-Claimable Child-Related Calls	56	29.32%	0	0.00%	0	0.00%	56	29.32%

<i>Total BMCW – Child-Related Calls</i>	183	95.81%	3	1.57%	5	2.62%	191	100%
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BMCW – Client-Related Calls	183	53.51%	3	0.88%	5	1.46%	191	55.85%
BMCW – Non-Client-Related Calls	151	44.15%	0	0.00%	0	0.00%	151	44.15%
<i>Total Number of Calls to BMCW for Quarter</i>	334	97.66%	3	0.88%	5	1.46%	342	100.00%

Total BMCW – Child Related Calls	183	95.81%	3	1.57%	5	2.62%	191	100.00%
Total BMCW – Adult-Related Calls	0	0.00%	0	0.00%	0	0.00%	0	0.00%
<i>Total BMCW Client-Related Calls</i>	183	95.81%	3	1.57%	5	2.62%	191	100.00%

<i>Client-Related Calls</i>								
12 - Supervisory Conference about Clients	9	2.63%					9	2.63%
13 - Face-to Face With Clients	30	8.77%					30	8.77%
14 - Telephone Contact With Clients	0	0.00%					0	0.00%
15 - Contact with Community Resource	6	1.75%					6	1.75%
16 - Contact With Agency Resource	27	7.89%					27	7.89%
17 - Contact With Relatives	18	5.26%					18	5.26%
18 - Travel	25	7.31%					25	7.31%
19 - Case Planning or Management	5	1.46%					5	1.46%
20 - Preparation of Forms and Letters	58	16.96%					58	16.96%
21 - Case Recording	13	3.80%					13	3.80%
22 - Other Activity (Client-Related)	0	0.00%					0	0.00%
24- Income Maintenance	0	0.00%					0	0.00%
25 - Resource Development - Foster Care	0	0.00%					0	0.00%
<i>Total Client-Related Calls (% based on 342 total calls)</i>	191	55.85%					191	55.85%

	Unassigned & Exempt Group		Control Group		Experimental Group		Total	
	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients
Non-Client-Related Calls								
01 - Out-of Sample Calls	30	8.77%					30	8.77%
02 - Vacation	19	5.56%					19	5.56%
03 - Sick Leave	6	1.75%					6	1.75%
04 - Compensatory Time	29	8.48%					29	8.48%
05 - Leave	11	3.22%					11	3.22%
06 - Personal Time (Breaks, Bathroom, etc.)	16	4.68%					16	4.68%
07 - Staff Development	18	5.26%					18	5.26%
09 - General Administrative Activities	22	6.43%					22	6.43%
11 - Other Activity (Not Client-Related)	0	0.00%					0	0.00%
23 - General Service Activity/ Resource Development	0	0.00%					0	0.00%
Total BMCW - Non-Client Related Calls (% based on 342 total calls to Milwaukee)	151	44.15%					151	44.15%
Total BMCW Calls	342	100%					342	100%

With the elimination of calls to Juvenile Justice, Aging and Disability Unit workers, there was an 8.24% increase in child-related calls; which increased from 91.76% to 100%. This is the main attributable factor for the increase in the claimable foster care and pre-placement activity for BMCW. Fewer calls were made to workers who were not working with children. And fewer calls were made to those workers who were not performing a claimable activity.

There was only a 0.41% increase in client-related calls; which increased from 55.43% to 55.85%. However, with the elimination of the JJ, Aging and Disability Units calls to Milwaukee have resulted in 100% of the client-related calls being to workers who are performing activities for Child Protective Services cases.

Foster-care activities for BMCW substantially increased 8.58% from 52.16% to 60.73%. Most notably, there were huge increases in Code “21” – Transportation for Foster Care Administration (2.36% increase); Code “52” – Case Review (1.84%) and Code “62” – Case Management – Child (3.31%).

And there was only a very minor decrease in Pre-Placement Activities for BMCW for the FFY10 – 2nd quarter; which dropped 0.64% from 10.59% to 9.95%.

Claimable Foster Care Activities

As stated previously, there was an 8.58% increase in claimable foster care activities. These activities increased from 52.16% (FFY10 – 1st quarter) to 60.73% (FFY10 – 2nd quarter). The most significant increases were in Codes “21” – Transportation for Foster Care Administration; Code “52” – Case Review (Child-Non-Medical); and Code “62” – Case Management (Child-Non-Medical).

Claimable Pre-Placement Activities

Similar to Statewide results, there was not a significant change in claimable Pre-Placement Activities. There was a 0.64% decrease in pre-placement activities; which decreased from 10.59% (FFY10 – 1st quarter) to 9.95% (FFY10- 2nd quarter).

Non-Claimable Foster Care Activities

State wide child abuse/ neglect investigations were high at 10.96%. However, the child abuse/neglect investigations in BMCW rose significantly this quarter, increasing 3.69% from 15.69% (FFY10 – 1st quarter) to 19.37% (FFY10 – 2nd quarter); due primarily to the continued stagnant economy.

Additionally, with the removal of Juvenile Justice Workers from the Random Moment Time Study, there was a 4.71% drop in Code “83” – Juvenile Correctional Placements; which dropped from 4.71% to 0.00%.

Similarly to State-wide results, BMCW workers were working on more child-related cases (8.24% increase) and were working on cases involving children who were already removed from the parental home and placed in claimable foster care settings; or were completing activities to prevent removal of children into foster care. Until the economy resumes to FFY08 levels, I will expect the Statewide IV-E claimable activity to continue to remain stable or increase.

	FFY07 – 4 th Qtr	FFY08 – 1 st Qtr	FFY08 – 2 nd Qtr	FFY08 – 3 rd Qtr	FFY08 – 4 th Qtr	FFY09 – 1 st Qtr	FFY09 – 2 nd Qtr	FFY09 – 3 rd Qtr	FFY09 – 4 th Qtr	FFY10 – 1 st Qtr	FFY10 – 2 nd Qtr
1. Eligibility Determination	0.43%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.39%	0.00%
2. Foster Care Activity	44.16%	50.00%	53.56%	47.11%	48.02%	46.31%	48.29%	44.66%	54.22%	51.76%	60.73%
3. CPA	0.00%	0.00%	0.42%	0.00%	0.00%	n/a	n/a	n/a	n/a	n/a	n/a
4. Pre-Placement Activity	16.02%	14.42%	6.28%	11.57%	11.51%	15.98%	13.25%	11.07%	12.44%	10.59%	9.95%
Total Claimable Calls (including subsidized guardianship calls)	60.61%	64.42%	60.25%	58.68%	59.52%	62.30%	61.54%	55.73%	66.67%	62.75%	70.68%

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